BMC Partner Registration

Single sign-on for partner resources

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Registering for a New BMC Partner Account

If you do not have a BMC single sign-on username and password, use the following instructions to register.

Set Up Your Account

Begin registration with the following steps.

1. Navigate to the registration page.
2. Complete the first section under Create a BMC account.
   You must use your partner company email address to receive access to partner resources.

Register for Support

If you require access to BMC Support, complete the following steps.

1. Select the Access to BMC Support check box.
2. Provide your Support Contract ID and Contract Password (PIN) in the corresponding text boxes.
   These credentials are provided in your partner welcome letter. Email partner_network@bmc.com, or click the chat icon to get help if you don't have access to the welcome letter.
3. Provide your Language and Time Zone to ensure you get the correct support options.

Register for Partner Resources

Use the following steps to acquire access to private, partner-only resources.

1. Select the Access BMC Partner Resources check box.
2. Type your CSN# in the Partner Code (CSN#) text box.
   Your CSN# is provided in your partner welcome letter. Email partner_network@bmc.com, or click the chat icon to get help if you don't have access to the welcome letter.
3. Provide your business address under Access to BMC Academy (Education).
4. Select the I have read and accepted the Terms of Use checkbox, and click Submit.
   You will receive a confirmation email from customer_care@bmc.com.
5. Click the validation button in the email to activate your account.

Log in to BMC Communities for the First Time

After you register, you must log in to BMC Communities to finalize account creation for access to private resources.

2. Click the Log in link at the top, and log in with the email address and password you specified at registration.
3. Choose a security image, and click Create My Account.
   The BMC Communities welcome page opens, and you are logged in, but you cannot access the Solution Provider Portal (SPP) or other private areas until that access is manually approved. Allow up to two business days for access.

For registration help, email partner_network@bmc.com.